



F.Y.I.

from the Policy Unit

FYI-147

Date: October 30, 2017

SUBJECT: TANF Pre-compliance Hours

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSSPOLICYQUESTIONS@azdes.gov or call 602-771-8127

The purpose of this F.Y.I is to remind staff that all our TANF customers may come into our office to complete a TANF pre-cooperation interview at any time Monday through Friday within the hours of 8:00 a.m. to 4:00 p.m. in all of our DCSS offices.

If a customer arrives after 4:00 p.m., a supervisor will determine if the customer will need to return on a different day in order to be served.

DCSS continues the commitment to serve our clients. "People First, People Always!"